

HOLIDAY

TIME

NDIS & AGED CARE
SOCIAL SUPPORT



ISSUE
NO. 119

DEC, JAN, FEB 23



HOLIDAY EXPLORERS' NEWS FROM YOUR CEO

Dear valued Clients, Families and Friends,

I trust this update finds you in good health and high spirits. At Holiday Explorers, our dedicated staff and volunteers have been diligently working to curate an exquisite selection of trips for you. As we approach the festive holiday season, I am enthused by the wealth of exceptional experiences we have featured in this catalogue, catering to diverse tastes and preferences.

From the enchanting "River Dance" in Melbourne to the whimsical journey through "Alice in Wonderland" in Sydney, our offerings are nothing short of spectacular. The array of choices is designed to make your holiday season truly magical.

I'm delighted to share the success of our recent Café project. Participants not only relished the experience but also acquired new skills and a substantial boost in confidence. A heartfelt thank you goes out to Rosa Matto and Zora Wenham for their unwavering commitment to the project. Their dedication was matched only by the fun they had, watching our clients thrive. We eagerly anticipate the opportunity to replicate this endeavour in the future.

Looking ahead, we are brimming with exciting opportunities for all. To our dedicated carers, we extend an invitation to join us for a special luncheon where you can enjoy inspiring speakers, engaging topics, or simply share quality time with fellow carers. It's crucial to set aside time for self-care, and we are here to support you. If you are interested in joining this gathering, please don't hesitate to reach out to our office.

For our clients, we continue to offer favourites such as the Operation Flinders trips, guaranteed to provide joy and adventure. Furthermore, we present extended excursions to Tasmania, Sydney, and Melbourne, where you can indulge in breathtaking shows and unforgettable experiences. An additional thrilling option is the return of the Pacific Island Hopper, a journey that brought immense joy in the past.

Our recent Annual General Meeting (AGM) was a resounding success, with a vibrant attendance of 90 individuals. The event was filled with the infectious rhythm of disco fever music, and we were delighted to see some attendees dressed up for the occasion. A highlight of the evening was the captivating performance by our very own Matthew Weatherstone, channelling the spirit of the Blues Brothers, which left us all cheering with delight.

As we approach 2024, we'd like to remind you that if your plan is due for renewal, we are here to provide you with support letters to facilitate funding for your participation in our array of social activities. Your satisfaction and well-being remain our utmost priority.

In closing, on behalf of the entire Holiday Explorers team, I extend warm wishes for a Merry Christmas and a splendid New Year in 2024. May the upcoming year bring you joy, adventure, and cherished memories.

Kelley Russo

CEO



Notes from your team:

Holiday Explorers is going cashless from the New Year.

Any member expressing interest in an upcoming trip will need to pay a deposit. The amount will be discussed with our staff as each trip will differ.



HOLIDAYTIME MEMORIES





TOURING SA



DT24-63 SANTA'S WONDERLAND & CHRISTMAS MARKET

Sat 02 December
Adelaide Showgrounds
NDIS payment: \$810
NDIS Client Gap: \$75
My Aged Care Client Gap: TBC

Dive into Santa's Wonderland for a festive day of joy! Twinkling lights, Christmas crafts, and Santa himself guarantee holiday magic and memories! We will also explore the Meander Christmas Market in North Adelaide and see what amazing things we can find.



DT24-64 STIRLING CHRISTMAS PAGEANT

Sun 03 December
Adelaide Hills
NDIS payment: \$1,066
NDIS Client Gap: \$35
My Aged Care Client Gap: TBC

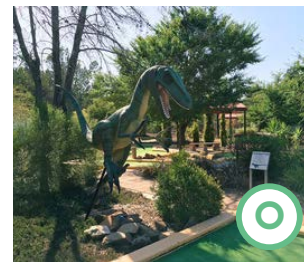
Come with us to celebrate the Stirling Christmas Pageant's 30th Birthday! Including a fair and market, live music, activities, sideshows, animal nursery, food stalls and many market stalls. Its sure to be a wonderful day out!



DT24-73 DINOSAUR WORLD LIVE

Sun 28 January
Dunstan Playhouse
NDIS payment: \$1,018
NDIS Client Gap: \$119
My Aged Care Client Gap: TBC

'Roar-some' adventure awaits at Dinosaur World Live, Dunstan Playhouse, Adelaide! Journey back in time, meet lifelike dinosaurs, and embark on an interactive prehistoric expedition. A thrilling family experience awaits!



WA24-30 BAROSSA BOWLAND & DINOSUR MINI GOLF

Sat-Sun 03-04 February
Barossa
NDIS payment: \$2,800
NDIS Client Gap: \$250
My Aged Care Client Gap: TBC

Barossa weekend getaway! Have a blast at Barossa Bowland & Dinosaur Mini Golf. Fun and adventure await in the heart of Barossa Valley. Unwind and play on this weekend getaway.



DT24-77 VALENTINE'S DAY HIGH TEA IN GLENELG

Sat 04 February
Glenelg
NDIS payment: \$1,018
NDIS Client Gap: \$85
My Aged Care Client Gap: TBC

Spend an early Valentine's Day with us as we treat ourselves to a luxurious High Tea by the sea in Glenelg!



DT24-82 ARMY MUSEUM OF SA & AIR RAID SHELTER

Sun 11 February
Anzac Highway & Glenelg
NDIS payment: \$1,018
NDIS Client Gap: \$65
My Aged Care Client Gap: TBC

Explore the rich history of bravery and innovation at the Army Museum. We will also visit the Glenelg Air Raid Shelter,



WA24-33 VICTOR HARBOR WEEKEND

Sat-Sun 24-25 February
Victor Harbor
NDIS payment: \$2,800
NDIS Client Gap: \$304
My Aged Care Client Gap: TBC

Dive into the ultimate seaside escape with Victor Harbor Weekend! Embrace sun-soaked beaches, charming coastal vibes, and endless adventure in Victor Harbor. Your perfect weekend getaway starts here!



DAY TRIP



OVERNIGHT TRIP



LONGER TRIP



WHEELCHAIR ACCESSIBLE



PARTIALLY ACCESSIBLE

MUSICAL THEATRE



WA24-26
JAMES MORRISON & HIS BIG BAND
 Sat-Sun 02-03 December
 Her Majesty's Theatre
 NDIS payment: \$2,732
 NDIS Client Gap: \$309
 My Aged Care Client Gap: TBC

Get ready to groove with James Morrison's Big Band! Jazz, soul, and swing collide for a night of musical bliss!



WN24-05
CHRISTMAS ACTUALLY
 Fri-Sat 08-09 December
 Her Majesty's Theatre
 NDIS payment: \$2,041
 NDIS Client Gap: \$299
 My Aged Care Client Gap: TBC

Relive the magic musical moments from your favourite festive film including smash hit songs by Mariah Carey, Joni Mitchell, Kelly Clarkson, The Beach Boys and The Beatles, brought to life by a band of Australia's top musicians and superstar vocalists!



DT24-66
THE CHRISTMAS SPECTACULAR
 Sun 10 December
 Adelaide Entertainment Centre
 NDIS payment: \$1,018
 NDIS Client Gap: \$104
 My Aged Care Client Gap: TBC

Jump into a festive frenzy at Adelaide Entertainment Centre Theatre! 'The Christmas Spectacular' is a jolly mix of music, circus, and magic – holiday joy guaranteed!



WA24-27
CHRISTMAS UNWRAPPED: SYMPHONY ORCHESTRA
 Sat-Sun 16-17 December
 Festival Theatre
 NDIS payment: \$2,732
 NDIS Client Gap: \$322
 My Aged Care Client Gap: TBC

Get jingled up at Festival Theatre Adelaide! Guy Noble and ASO unwrap Christmas with music, laughter, and holiday vibes. Cheerful tunes await!



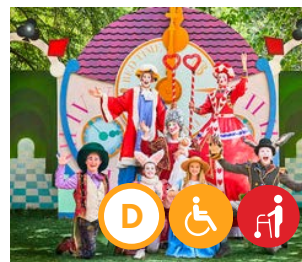
WA24-28
NUTCRACKER BALLET
 Sat-Sun 16-17 December
 Her Majesty's Theatre
 NDIS payment: \$2,732
 NDIS Client Gap: \$357
 My Aged Care Client Gap: TBC

We'll head to the theatre in style! Dreams come to life at Her Majesty's Theatre! Experience the enchanting tale of the Nutcracker – a holiday classic filled with magic, music, and wonder.



DT24-68
NUTCRACKER BALLET
 Sun 17 December
 Her Majesty's Theatre
 NDIS payment: \$1,018
 NDIS Client Gap: \$192
 My Aged Care Client Gap: TBC

Come with us to the theatre! Dreams come to life at Her Majesty's Theatre! Experience the enchanting ballet of the Nutcracker – a holiday classic filled with magic, music, and wonder.



DT24-70
ALICE IN WONDERLAND
 Sat 13 January
 Her Majesty's Theatre
 NDIS payment: \$810
 NDIS Client Gap: \$101
 My Aged Care Client Gap: TBC

Dive into wonderland at Her Majesty's Theatre with 'Alice in Wonderland'! Join Alice on her magical adventures, meet quirky characters, and experience a whimsical world of imagination and fun!



WN24-06
BJÖRN AGAIN - THANK ABBA FOR THE MUSIC
 Fri-Sat 26-27 January
 The Gov
 NDIS payment: \$2,041
 NDIS Client Gap: \$277
 My Aged Care Client Gap: TBC

Dancing Queens, rejoice! Björn Again brings the magic of ABBA to life on the 2024 Tour at The Gov. Prepare for a night of glittering costumes, timeless tunes, and pure disco delight!



SPORTS



DT24-56

ADELAIDE STRIKERS V BRISBANE HEAT

Sat 09 December

Adelaide Oval

NDIS payment: \$810
NDIS Client Gap: \$80
My Aged Care Client Gap: TBC



Strap in for a cricket bonanza! Adelaide Strikers take on Brisbane Heat in BBL|13 – explosive hits, nail-biters, and non-stop fun!



DT24-65

ADELAIDE UNITED V BRISBANE ROAR

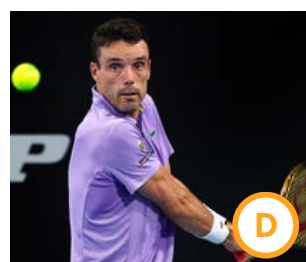
Sun 10 December

Coopers Stadium

NDIS payment: \$1,018
NDIS Client Gap: \$84
My Aged Care Client Gap: TBC



Get ready to roar at Coopers Stadium! Adelaide United takes on Brisbane Roar in a soccer spectacle. Join us to feel the excitement, witness the skills, and cheer for your team in the heart of Hindmarsh!



DT24-69

ADELAIDE INTERNATIONAL TENNIS FINALS

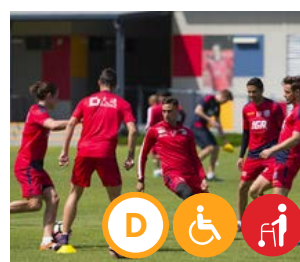
Sat 13 January

The Drive

NDIS payment: \$810
NDIS Client Gap: \$115
My Aged Care Client Gap: TBC



Game, set, and Match! Catch the adrenaline at Adelaide International Finals, The Drive, Adelaide. Experience tennis at its peak under the twilight sky. Don't miss the smashing action!



DT24-71

ADELAIDE UNITED V MACARTHUR

Sun 14 January

Coopers Stadium

NDIS payment: \$1,018
NDIS Client Gap: \$65
My Aged Care Client Gap: TBC



Get ready for a soccer showdown at Coopers Stadium! Adelaide United takes on Macarthur in a thrilling match at Hindmarsh. Brace for excitement, goals, and roaring cheers. Don't miss the action!



DT24-74

ADELAIDE 36ers V CAIRNS TAIPANS

Sat 27 January

Adelaide Entertainment Centre

NDIS payment: \$810
NDIS Client Gap: \$119
My Aged Care Client Gap: TBC



Feel the adrenaline as the Adelaide 36ers clash with the Cairns Taipans! Witness intense action, thundering dunks, and the spirit of competition. Don't miss the excitement!



DT24-76

WOMEN'S CommBank ODI AUS V STH AFRICA

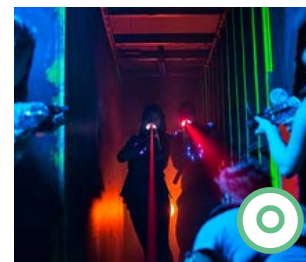
Sat 03 February

Adelaide Oval

NDIS payment: \$810
NDIS Client Gap: \$55
My Aged Care Client Gap: TBC



Cricket fever hits Adelaide Oval! Don't miss the Women's ODI clash between Australia and South Africa. Thrilling action, fierce competition, and unforgettable moments await! Catch the excitement live!



WA24-31

LASER TAG, 10 PIN BOWLING & GO KARTING

Sat-Sun 10-11 February

Adelaide

NDIS payment: \$2,732
NDIS Client Gap: \$260
My Aged Care Client Gap: TBC



Join our thrilling weekend! Go-karting, laser tag, and ten-pin bowling fun with friends. Explore Adelaide attractions or enjoy mini-golf – the choice is ours! Get set for an exciting, action-packed adventure!



DT24-83

ADELAIDE UNITED V SYDNEY WANDERERS

Sat 24 February

Coopers Stadium

NDIS payment: \$810
NDIS Client Gap: \$84
My Aged Care Client Gap: TBC



Join us at Coopers Stadium for an electrifying showdown as Adelaide United FC faces off against Western Sydney Wanderers FC! We'll be there, feeling the pulse of every goal and the excitement in the air. Let's cheer our team to victory together!

DO YOU HAVE CHSP FUNDING?

Rediscover The Joy Of Adventure

Enjoy day trips and longer holidays, to the Adelaide Hills, tour around South Australia and Interstate. Great company, social activities and assistance with medication, mealtime-management, transport and venue access during your outing.

Please contact the office on (08) 8331 2399 for further information, including dates and pricing.



CARER'S LUNCH GROUP

Holiday Explorers would like to offer a social opportunity to our wonderful carers; a friendship and lunch group. You can meet regularly or whenever you're free, to catch up with or make new friends, enjoy lunch, listen to guest speakers (when arranged) and discuss topics that you are interested in. We would love to socially connect our carers with other carers and provide information, wellness and support. Please contact sandylemmer@holidayexplorers.com.au to register your interest or phone the office.



BOATS TRAINS & CARS



DT24-67

POPEYE HIGH TEA

Sun 17 December
Elder Park Landing, River Torrens
NDIS payment: \$1,018
NDIS Client Gap: \$130
My Aged Care Client Gap: TBC



Set sail on the Popeye for a relaxing sightseeing cruise. During our cruise we will explore the river Torrens and enjoy the lovely views of the river and iconic Adelaide landmarks. We will enjoy a delicious Devonshire tea while we sail down the river.



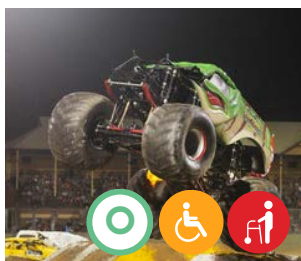
DT24-72

COCKLE TRAIN

Sat 20 January
Victor Harbor
NDIS payment: \$925
NDIS Client Gap: \$64
My Aged Care Client Gap: TBC



Chug along the scenic coast on the Cockle Train from Victor Harbor to Goolwa! Experience nostalgia and breathtaking views on this historic ride. All aboard for a journey of seaside charm!



WA24-29

MONSTER TRUCKS

Sat-Sun 20-21 January
Adelaide Showgrounds
NDIS payment: \$2,732
NDIS Client Gap: \$300
My Aged Care Client Gap: TBC



Rev up your excitement! Monster Trucks Rumble is rolling into Adelaide Showgrounds, Wayville, SA! Brace for high-octane stunts, deafening roars, and non-stop fun. Get ready to be amazed!



DT24-78

PS MAYFLOWER CRUISE

Sun 11 February
Mannum
NDIS payment: \$1,120
NDIS Client Gap: \$65
My Aged Care Client Gap: TBC



Set sail on a journey aboard the historic PS Mayflower paddle boat cruise at Mannum. Immerse yourself in luxury, breathtaking views, and unforgettable experiences. A voyage like no other awaits!



DT24-80

COCKLE TRAIN

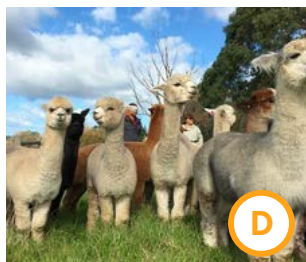
Sat 17 February
Victor Harbor
NDIS payment: \$925
NDIS Client Gap: \$70
My Aged Care Client Gap: TBC



We'll enjoy a day on the Cockle Train from Victor Harbor to Goolwa, travelling along the picturesque coast of the Fleurieu Peninsula. We'll have lunch at Goolwa before heading back to Adelaide.



ANIMALS



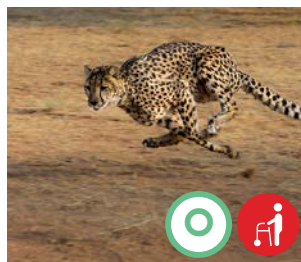
DT24-75
ALPACAS AT SOFTFOOT FARM

Sun 28 January
Hindmarsh Valley

NDIS payment: \$1,120
NDIS Client Gap: \$127
My Aged Care Client Gap: TBC



We'll explore this stunning property and enjoy the opportunity to get up close and personal with a herd of world class alpacas. We'll learn about these beautiful creatures, hand feed them some delicious treats, and enjoy getting close to nature. We'll look out for kangaroos and other wonderful wildlife.



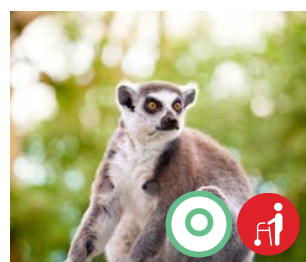
WA24-32
CHEETAH EXPERIENCE

Sat-Sun 10-11 February
Monarto

NDIS payment: \$2,800
NDIS Client Gap: \$306
My Aged Care Client Gap: TBC



Join us for Monarto's Cheetah Experience! Feel the thrill as we witness the fastest land animals in action, we'll see their speed and grace as we learn about these amazing big cats. An unforgettable safari adventure awaits us!



WA24-34
LAND OF THE LEMURS

Sat-Sun 24-25 February
Monarto

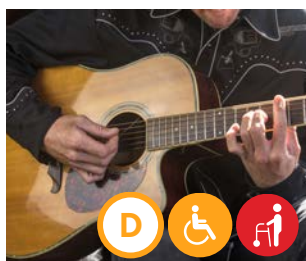
NDIS payment: \$2,800
NDIS Client Gap: \$284
My Aged Care Client Gap: TBC



Embark on a wild adventure in the 'Land of the Lemurs' at Monarto Safari Park! Explore their vibrant world, witness playful antics, and discover the magic of Madagascar right here. An unforgettable journey awaits!



MUSIC



DT24-84
HEART-BEAT, SA COUNTRY MUSIC

Sun 25 February
Murray Bridge

NDIS payment: \$1,120
NDIS Client Gap: \$45
My Aged Care Client Gap: TBC



Dust off your boots and feel the heartbeat of SA Country Music at Murray Bridge Country Music Club! Join us for a toe-tapping night filled with catchy tunes, twirling dancers, and the heartwarming spirit of country.





INTERSTATE



HX24-05
GREASE THE MUSICAL
 Thur-Mon 18-22 January
 Melbourne
 NDIS payment: \$6,640
 NDIS Client Gap: \$1,988
 My Aged Care Client Gap: TBC

Greased Lightning strikes Melbourne! Join the unforgettable high school romance and rock 'n' roll at Her Majesty's Theatre. Get ready to jive, twist, and shout your way into musical magic!



CT24-06
SOUTHERN GETAWAY CRUISE
 Mon-Thurs 19-22 February
 Adelaide
 NDIS payment: \$4,030
 NDIS Client Gap: \$923
 My Aged Care Client Gap: TBC

Join us on a spectacular 4 night journey with the Southern Getaway Cruise! Get ready for sun-soaked days, thrilling adventures, and unforgettable moments at sea as we sail to Kangaroo Island and Port Lincoln before heading back to Adelaide. Let's embark on this dream getaway together!

5 STEPS TO BOOKING YOUR HOLIDAY EXPLORERS' TRIPS

- 1  HolidayTime arrives in your mailbox.
- 2  Complete your Booking Form listing your top preferences in order.
- 3  Submit your Booking Form by 17 November either via post, scan and email, fax or hand deliver.
- 4  You'll receive a confirmation email followed by your itinerary confirming your bookings - bookings are tentative until this is received. Let us know straight away if you are unable to attend.
- 5  You pay Fees and do a Service Booking (if required) by the due date on your itinerary.



NEW PROJECT
COMING SOON



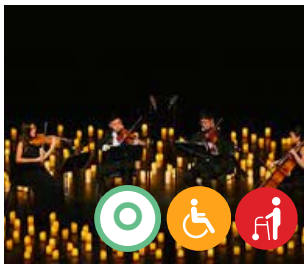
COWS FOR *Cambodia*

This amazing project empowers women in Cambodia by giving families the opportunity to farm a cow. In Cambodia owning a cow doubles the family's income.

You'll be giving the opportunity to help with looking after the cows, building a house for a family or building a new school. Also you'll assist with cooking lunch for over 100 school kids and delivering rice to poor families and much more.

Coming Soon Mid Next Year

EXPRESSION OF INTEREST



WN24-07

QUEEN BY CANDLELIGHT

Fri-Sat 16-17 February

Adelaide Her Majesty's Theatre

NDIS payment: \$2,041

NDIS Client Gap: \$301

My Aged Care Client Gap: TBC

Step into a world of enchantment at Her Majesty's Theatre, for 'Queen by Candlelight. Direct from Carnegie Hall, New York and following a run of sell-out shows across the UK and Australia, join us for an incredible night of Queen Anthems, performed at Her Majesty's Theatre, Adelaide, by candlelight.



HX24-05

ALICE'S ADVENTURES IN WONDERLAND SYDNEY

Fri-Mon 23-26 February

Sydney

NDIS payment: \$5,470

NDIS Client Gap: \$1,373

My Aged Care Client Gap: TBC

Come away with us to the magical city of Sydney! We'll explore some of Sydney's amazing landmarks and see the world-famous Australian Ballet perform their worldwide hit production of 'Alice's Adventures in Wonderland!' Packed full of humour, dancing, mystery, and adventure, its sure to be an unforgettable Show!



HX24-07

GROUNDHOG DAY THE MUSICAL IN MELB

Fri-Mon 01-04 March

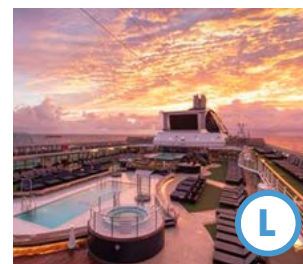
Melbourne

NDIS payment: \$5,470

NDIS Client Gap: \$1,887

My Aged Care Client Gap: TBC

Step into a whirlwind of laughter, love, and endless possibilities at the Princess Theatre, Melbourne! 'Groundhog Day the Musical' takes you on a hilarious journey of déjà vu, with toe-tapping tunes and unforgettable moments from the beloved and hilarious film. Prepare for a night of pure theatrical magic!



CT24-06

A TASTE OF TASMANIA CRUISE

Fri-Thur 01-07 March

Tasmania

NDIS payment: \$8,980

NDIS Client Gap: \$2,148

My Aged Care Client Gap: TBC

Join us aboard the pacific explorer as we depart from Adelaide for an unforgettable cruise! We'll spend 7 nights cruising around the south end of Australia in comfortable ocean view cabins, we'll stop at Kangaroo Island, Hobart, and Melbourne before heading back to Adelaide. It's sure to be an amazing adventure!



DT24-85

COCKLE TRAIN

Sat 02 March

Victor Harbor

NDIS payment: \$904

NDIS Client Gap: \$70

My Aged Care Client Gap: TBC

We'll enjoy a day on the Cockle Train from Victor Harbor to Goolwa, travelling along the picturesque coast of the Fleurieu Peninsula. We'll have lunch at Goolwa before heading back to Adelaide.



DT24-86

CLELAND WILDLIFE PARK

Sun 03 March

Adelaide Hills

NDIS payment: \$1,052

NDIS Client Gap: \$62

My Aged Care Client Gap: TBC

We'll see the Kangaroos, wallabies, dingos, Tasmanian Devils, Emus, and native wetland birds as we explore the largest wildlife park in SA!



WA24-35

BE A CHEF & PAMPERING WEEKEND

Sat-Sun 10-11 March

Adelaide

NDIS payment: \$2,726

NDIS Client Gap: \$270

My Aged Care Client Gap: TBC

We'll enjoy a weekend of being pampered (a massage or a manicure) and enjoy a special dinner where we will be the chefs!



WA24-36

LIONS 360 EXPERIENCE AT MONARTO

Sat-Sun 10-11 March

Monarto Zoo

NDIS payment: \$2,786

NDIS Client Gap: \$299

My Aged Care Client Gap: TBC

Enter the wild at Monarto Safari Park's Lions 360 experience! Get up close and personal with majestic lions in a thrilling adventure. Roar with excitement as you embark on this unforgettable safari journey!

EXPRESSION OF INTEREST



DT24-87

PS MAYFLOWER CRUISE

Sun 10 March

Mannum

NDIS payment: \$1,100
NDIS Client Gap: \$65
My Aged Care Client Gap: TBC



Set sail on a journey aboard the historic PS Mayflower paddle boat cruise at Mannum. Immerse yourself in luxury, breathtaking views, and unforgettable experiences. A voyage like no other awaits!



HX24-08

CHICAGO THE MUSICAL MELBOURNE

Fri-Mon 22-25 March

Melbourne

NDIS payment: \$5,470
NDIS Client Gap: \$1,709
My Aged Care Client Gap: TBC



Come away with us to Melbourne to see the international multi-award-winning musical, CHICAGO! With a glittering score that includes 'All That Jazz' and 'Razzle Dazzle', 'CHICAGO the Musical' is a true masterpiece and is sure to be an unforgettable experience. We'll also spend some time exploring the vibrant city of Melbourne!



LWA24-03

STEAM RANGER SOUTHERN INCOUNTER

Sat-Mon 01-03 April

Mount Barker

NDIS payment: \$4,351
NDIS Client Gap: \$437
My Aged Care Client Gap: TBC



Our Steam Ranger journey will take us through the Mount Lofty Ranges across the Angas River to Strathalbyn. From there we'll travel through native bushland and across the towering Currency Creek viaduct and on to Goolwa and Victor Harbor. We'll have lunch before our train takes us back to Mount Barker. We'll enjoy other train activities over our long weekend together.



HX24-09

RIVERDANCE IN MELBOURNE

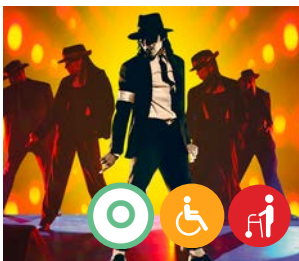
Fri-Mon 05-08 April

Melbourne

NDIS payment: \$5,518
NDIS Client Gap: \$1,679
My Aged Care Client Gap: TBC



Join us for an enchanting night of traditional Irish dancing at Margaret Court Arena, Melbourne! Immerse in the mesmerizing rhythms of Riverdance, a dance extravaganza promising unforgettable moments. Get ready to be captivated and inspired!



WN24-08

THE MICHAEL JACKSON HISTORY SHOW

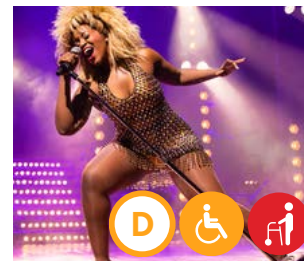
Thurs-Fri 11-12 April

Barossa Arts Centre

NDIS payment: \$1,738
NDIS Client Gap: \$265
My Aged Care Client Gap: TBC



Step into the iconic world of Michael Jackson at Brenton Langbein Theatre, SA! The 'HiStory' Show brings the King of Pop's legendary hits and moves to life. Get ready to moonwalk through an unforgettable night of music and magic!



WA24-37

TINA – THE TINA TURNER MUSICAL

Sat-Sun 27-28 April

Festival Theatre

NDIS payment: \$2,726
NDIS Client Gap: \$389
My Aged Care Client Gap: TBC



Feel the heat and groove to the beat at Festival Theatre, Adelaide! Tina – The Tina Turner Musical takes you on a riveting journey through her life, music, and triumphs. Get ready to roll down the river of electrifying performances!

CT25-01



PACIFIC ISLAND HOPPER

Fri-Sat 02-10 August

Dive into a tropical paradise with the Pacific Island Hopper! Immerse yourself in vibrant cultures, tantalizing cuisines, and lively performances as we spend 7 days exploring the Pacific islands. There's the Frenchy-chic vibe of Noumea, the ancient culture of Lifou and the Caribbean atmosphere in Vila. Oh, and the beaches...we'd never forget the beaches! Your exotic island adventure awaits!

NDIS payment: \$11,617
NDIS Client Gap: \$TBC
My Aged Care Client Gap: TBC

WELCOME TO HOLIDAYTIME #119

We are excited to bring you HolidayTime #116. This edition has a range of outings and trips, from sports, to musical theatre, to cooking and sightseeing - we have something for everyone. Each trip has a symbol indicating its length - Day, Overnight and Longer Trips.

As the need to connect is as important as ever, we hope you find something of interest and enjoy the photos from recent outings and trips.

As always, we welcome your feedback via phone (08) 8331 2399 or email projects@holidayexplorers.com.au

HOW TO EXPRESS YOUR INTEREST

Register your interest for these trips by ticking the box on your booking form. We will be in contact with you to further discuss the trips' details.



CONSENT

Holiday Explorers will only share your information with partnering organisations providing support under the umbrella of Holiday Explorers, that is relevant to the service and support provided. You can withdraw your consent at any time. Holiday Explorers will only use and disclose your information without your consent as required by law.

COVID-19 UPDATE

As we are still under the shadow of COVID-19, we are restricted as to where we can travel; however, this has not stopped us from finding meaningful adventures and wonderful places to go.

We adhere to the strict guidelines from the South Australian Department of Health and the Australian Government on being COVID safe. We have policies and procedures in place to keep our clients and community safe. Therefore, we want to put your mind at ease and let you know that we will take all necessary precautions to ensure your safety whilst participating in any of our trips or events.

If you have any questions or concerns, please do not hesitate to contact the staff on (08) 8331 2399.

NATIONAL DISABILITY INSURANCE SCHEME

We are registered NDIS providers and can help you with a quote for your planning and review meeting. Please ensure you inform us if you change plans or update any information so that we can assist you to access our service and reach your goals. There will be a cover charge for any information.

Registered NDIS provider no: 4050011231

The following NDIS Support Items are required to enable Holiday Explorers to claim:

- Core Social and Community Participation (136 Group Activities)
- Core Assistance with Daily Life (115 Short Term Accommodation) – for overnight trips
- Access Community (125 Social and Recreation Activities)

TRANSPORT

From July 2021, the NDIS has authorised GROUP providers to claim activity transport costs in addition to the support fee. As per the NDIS pricing structure the amount (\$2.40 per km) is charged per group and will be divided by the number of clients per trip. Please ensure NDIS plans have an allocated amount for transport through CORE SUPPORTS. Activity based Transport (Group and Centre Based Activities) – Participation in Community, Social and Civic activities as well as direct service provision.

The Disability Discrimination Act 1992 makes disability discrimination unlawful and promotes equal rights, equal opportunity and equal access for people with disabilities. The Disability Discrimination Commissioner also promotes the United Nations Convention on the Rights of Persons with Disabilities, which Australia ratified in 2008.

HOLIDAYS FOR CLIENTS REQUIRING HIGHER INTENSITY SUPPORT

Clients who require a higher level of assistance than our current Volunteer Support Staff are qualified to provide will need to inform the staff of this when booking a trip or event. Arrangements can be made to engage a Support Staff with appropriate Certificate III to support your needs. Clients may have extra funds allocated through NDIS funding for this additional support. If you require a fully wheelchair accessible or high level of mobility support option please choose from the holidays marked with the wheelchair symbol.

RESPONSIBILITY & ADVOCACY:

Concerns, Complaints & Advocacy:

Clients and their Carer are provided with the Easy Read Concerns, Complaints and Advocacy Brochure when joining Holiday Explorers. The brochure and full policy information are available from Holiday Explorers at any time. Concerns about NDIS Services can be made to the NDIS Quality and Safeguards Commission ph 1800 035 544.

Conflict of Interest & Equity of Service:

Holiday Explorers will ensure when providing holidays and NDIS Supports that any conflict of interest is declared and any risks to clients are mitigated. All Holiday Explorers clients will be treated equally, and no client given preferential treatment above another in the provision of holidays and NDIS Supports. For more information, please contact the Holiday Explorers office for a copy of our Conflict-of-Interest Policy.

Disclaimer:

Holiday Explorers insurance policy provides cover for issues arising from a holiday or event deemed as an "unforeseen circumstances". If there is a cancellation of a trip due to COVID-19, the onus and associated costs will be at the Client's own expense.

What do I do if I have a complaint or concern about Holiday Explorers services or personnel?

If you are not happy or have concerns about the services you have received from Holiday Explorers, it is important that you tell us. It is only when we know that something is wrong that we can take action to correct it. You may direct your concern/s to our Chief Executive Officer (CEO), Kelley Russo. If you would like to make a formal complaint please provide this in writing, addressed to 'CEO', and send to Holiday Explorers.

Disability Advocacy & Complaints Service of SA (Ph 7122 6030) or the Health & Community Services Complaints Commissioner (Ph 8226 8666 or 1800 232 007) can provide assistance if you need help to raise your concerns.

Concerns about NDIS Services can be made to the NDIS Quality and Safeguards Commission (Ph 1800 035 544).

Concerns regarding Aged Care Services can be made to the Aged Care Quality and Safety Commission (Ph 1800 951 822) National Disability Abuse & Neglect Hotline (Ph 1800 880 052) and Child Abuse Report Line (Ph 13 14 78).

If you or a family member need access to 24 hour support, please call:

Lifeline: 13 11 14

Beyond Blue: 1300 224 636

Who are Holiday Explorers?

Holiday Explorers Inc, is a non-profit association established in 1988. Providing holidays for South Australians with intellectual disability over 16 years of age, we offer capacity and skill building opportunities and life changing experiences.

How much do the holidays cost?

There is an NDIS and Non-NDIS price due to the different ways our clients are funded to use services like ours.

Total Fee: The total cost of providing the holiday.

NDIS Payment: the part of the overall cost which is claimed through the Client's NDIS Plan budget.

NDIS Client Gap: The balance payable by the Client prior to the trip. This is not claimable under NDIS funding.

Holiday Explorers follows the NDIS pricing guidelines.

Who would I be going with on my holiday?

You'll be going with at least one other Client and two or more volunteer Support Staff, we aim to provide one on one support for all holidays. Where practical, you will be participating with people in the same age group with similar interests, wanting to achieve similar goals. Support Staff are volunteers trained and registered with Holiday Explorers to be tour guides and provide assistance for the Clients as required. Paid Support Staff are engaged to provide higher intensity support.

How do Support Staff find out what assistance I might need on a holiday?

The Support Staff are advised about the assistance you may need by the Holiday Explorers Client Coordinators. Your nominated Key Contact is required to contact us before each holiday to update this information. The Support Staff are trained to treat information about you in the strictest confidence. They sign a confidentiality agreement, and at the end of the holiday, return all information about you to the Holiday Explorers office where it is securely retained.

Holiday Explorers Privacy Officer is the Chief Executive Officer.

TERMS & CONDITIONS REMINDERS

PAYMENT:

Please refer to your Conditions of Membership and Service Agreement for information about fees, cancellations and refunds. The balance of fees are payable by the date on the itinerary.

CHANGES IN PRICES AND ITINERARIES:

Holiday Explorers reserves the right to alter prices or itineraries without notice, however will endeavour to provide at least 7 days notice. Holiday Explorers further reserves the right to cancel or withdraw any holiday, or to decline to accept any person on any holiday. In the event of Holiday Explorers cancelling a holiday on which Clients are booked, at least 7 days notice will be provided unless cancellation is due to an extreme high risk event and a full refund will be provided.

CANCELLATION OF HOLIDAY & REFUNDS:

Subject to Australian Consumer Law, while we understand that holidays are booked with every intention of the client attending, unforeseen circumstances arise. Should you need to cancel your booking for any reason, we ask that you notify Holiday Explorers, in writing at your earliest convenience. As per the NDIS cancellation policy: a cancellation is deemed a short notice cancellation in the event that the client provides less than two (2) full business days' notice for a service meeting the following criteria: the continuous duration of the support equals less than eight (8) hours and the total cost for the support equals less than \$1000; this would be applicable for a day trip and 90% of the NDIS support costs will be claimed and gap fee associated costs. In regard to a longer trip, if the client gives less than five (5) clear business days' notice for any other service cancellation, 90% of the NDIS support costs and other associated costs will be charged. If the client is a 'no-show' ie is not at the agreed location and does not notify Holiday Explorers beforehand, then 100% of the NDIS support costs and other associated costs will be charged.



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[holiday_explorerssa](https://www.instagram.com/holiday_explorerssa)



[holidayexplorersSA](https://www.facebook.com/holidayexplorersSA)

We acknowledge the Kaurna people as the custodians of the land and waterways of the Kaurna Plains upon which our services are located. We acknowledge the Kaurna people's cultural, spiritual, physical, economical, and emotional relationship with their land, waters, and community. We pay respect to Elders, past, present, and emerging.